

PROJECT MANAGEMENT & CHANGE SERVICES



Testimonials - Windows7 Upgrade

"It was my first time overseeing an IT project in my work place and I was nervous as to how well it would go. I felt reassured that there was someone at either the end of an email or at the end of the phone who answered all my questions and also pointed me in the right direction if I needed any more information."

Danielle Kennedy, Reception Team Leader – St James Surgery Bath

"Really well planned and executed by professions who really did know what they were doing. A real potential nightmare became a breeze. Highly recommended."

Paul Gomm, Practice Manager – The Bucklebury Practice

"Very impressed with the organisation and delivery of this project. Computer upgrades can be a stressful time however I must say that the installation engineers were extremely helpful and efficient and this ensured that there was no disruption to the practice staff"

Steve Gowing, Practice & Business Manager – The Avenue Medical Centre

"Very efficient, good aftercare which I was very concerned about."

Lisa Trimble, Practice Manager – Western Elms

"The last 2 projects that have involved the CSU and HC have been carried out with care and consideration to us as the end user. We haven't experienced this before."

Rachel Clare, IT Manager – Brookside Group Practice

"I thought the technicians who came on site were very knowledgeable, flexible and showed immense willing to resolve any problems I asked them to deal with. I am very grateful to them for ensuring that something which could have been really quite disruptive was managed very smoothly. Thanks very much :-)"

Kelsa Smith, Practice Manager – Oldfield Surgery

"Like to say the process was excellent, also like to thank the engineer for his hard work, support, and help. Well done."

Eileen Dodge, Senior Receptionist – Ross Road Medical

"I was not around but team reported that the engineers were very easy to work with and understanding of the issues re getting access to computers. My team very much appreciated the way they went about their work."

Rachael Eade, Practice Manager – Grosvenor Place

"The upgrade went better than expected. There were a few issues but once raised, these were dealt with very quickly. It was probably the smoothest upgrade I have experienced! Thank you."

Laura Hutchinson, Practice Manager – Eastfield House Surgery

"The engineers were professional, punctual and accommodating. We have had a few hiccups but nothing major and nothing that couldn't be fixed fairly quickly with online help. So far, so good! The engineer ran everything exceptionally well. Thank you."

Jo Taylor, Practice Manager – Radnor House Surgery

"Good planning meant that we were able to anticipate potential issues with 3rd party software."

Sal Abbaganle, IT Manager – Swallowfield Medical Practice

"The engineers were incredibly friendly and helpful. They were patient with staff who were unfamiliar with IT. Nothing was too much trouble."

Lee Shrimpton, Practice Manager – Magnolia House

"Was really pleased with the IT guys who came along, they worked around the practice and were very helpful!"

Denise Griffiths, Practice Manager – The Surger

"Very hands-on, professional support throughout. Very well communicated before and during implementation."

Chris Maude, Practice Manager – Grovelands Medical Centre

"The team were very personable and helpful. They were happy to take direction from us and work around the surgery's busy schedule and made the process of upgrading smooth sailing."

Martine Bloom, Administrator – Newbridge Surgery

"Overall the project was seamless with very few problems. Any issues were quickly resolved. Thank you."

Roland Cundy, Business Manager – Binfield Surgery

"Engineers were very flexible and worked around the needs of the practice."

Jane Goddard, Practice Manager – Westwood Road Health Centre

"All HC engineers on site were extremely polite and helpful and made sure everything was completed to our satisfaction. Much appreciated."

Judy Robinson, Practice Manager – Harptree Surgery

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