

# PROJECT MANAGEMENT & CHANGE SERVICES



## Testimonials - Server consolidation

*"A very welcome change from my recent IT experiences in the NHS. Like a breath of fresh air. Thank you so much for the kind way you dealt with everything."*

Rae Child, Practice Manager – Dockham Road

*"Quick efficient reliable and informative as always! I would have no hesitation in recommending HC, they are a pleasure to work with."*

Nikki Long, Practice Manager – Orchid House Surgery

*"Very well managed by the Engineer who kept me fully informed and disruption was very minimal. Also very helpful with queries and any issues that arose. Well organised with instructional sheets for staff and the Practice Manager."*

Tracy Bowden, Practice Manager – Queens Avenue Surgery

*"The server consolidation project went well with technicians onsite to help. The timing was 'spot on' though I felt it did not need to take four days. The engineer was incredibly professional throughout - Thank you"*

Emma McBride, Practice Manager – Moordown Medical Centre

*"The engineer was amazing. We had a very stressful time with late deliveries of equipment and lack of installed telephone and N3 lines by BT. He worked tirelessly all over a weekend to make sure we were ready to open on Monday morning. He was professional and a great support to our staff."*

Angie Hope, Practice Manager – The White House Surgery

*"I was really impressed and very grateful for the accuracy and professionalism shown to us by your Project Manager and Engineers. Nothing was too much trouble - they were super even helping us sort out some issues with our telecoms provider. I would definitely recommend Healthcare Computing to other businesses looking to move premises."*

Beverley Lewis, Deputy Manager – London Medical Practice

*"I thought the engineers were excellent. They really went the extra mile in ensuring that all our systems and processes were running effectively after the new server was installed. Very much appreciated!"*

Emma Prince, Practice Manager – Littledown Surgery

*"Really pleased with your Project Manager and the healthcare team. I had complete confidence and very pleased we commissioned you to do the work. The feedback I have received about HC has all been very positive so a big thank you to all involved."*

*Bryan Taylor, Programme Manager – Central Southern CSU*

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*"Overall the process was very smooth and the two on site engineers did an excellent job. It is always difficult doing things and setting up new IT services and infrastructure in a busy environment like a doctors surgery."*

*Ashley Stevens, ICT Administrator – The Apples Medical Centre*

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*"Very professional team. With all the stress of the move generally, it was nice that IT went pretty much seamlessly."*

*Clare Barnfield, Practice Manager – Heathville Medical*

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*"The guys really knew what they were doing and caused minimal disruption. It was nice to have an engineer come in the following day to ensure everything was working properly."*

*Nicky Chivers, Practice Manager – Bere Regis Surgery*

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*"The engineer was very helpful and good at solving glitches that occurred - he was very knowledgeable. He was willing to solve problems and kept at them until dealt with."*

*Sally Holland, Practice Manager – Prince of Wales Surgery*

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*"All the team were extremely pleasant, polite, helpful, knowledgeable and worked really hard & well. They were also flexible in that they worked late & arrived early to get the job done as efficiently as possible. I was very impressed & your Project Manager certainly is an asset to you."*

*Vanessa Bassett, Practice Administrator – Heathville Medical Practice*

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*"The engineers were very helpful, the change over was made much easier for the surgery by them because they explained to us everything they had done and did not leave the surgery until we had checked to see we were happy with all of our computers. It makes a big difference when computer (geeks) explain everything in laymans terms. All in all they were very friendly and efficient."*

*Vanda Winfield, Administrator – Stonehouse Health Clinic*

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*"Despite various challenges due to delays caused by other providers the service received was fantastic. Always very helpful."*

*Jill Roper, Practice Manager – Mann Cottage*

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*"The three engineers were very professional and extremely helpful. They did not pressure us to access to rooms they just fitted in around us. More importantly they took time to make sure all applications were working and supported our members of staff (and we are a mature bunch) with the changes involved. Thank you."*

*Marcia Russell, Assistant Practice Manager – The Verwood Surgery*

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## Do you want to know more about what Healthcare Computing can do for you?

Visit [healthcarecomputing.co.uk](http://healthcarecomputing.co.uk) for further information or call **0845 0346344** to speak to one of our team members.