

GPPractices & NHS organisation

# PROACTIVE IT INFRASTRUCTURE MONITORING & MAINTENANCE



## Proactive IT Infrastructure health monitoring to increase availability and reduce failures of critical IT systems

*“Our proactive monitoring gives our clients peace of mind by improving business continuity, reducing down time and reducing their day-to-day support costs.”*

**Richard Hiatt,**  
Head Of Service Delivery,  
Healthcare Computing

### **The challenge**

Protect the vital components of your IT network infrastructure easily and cost-effectively.

Monitor and manage your servers' health and performance 24/7 to ensure your systems are running at optimum capacity.

Increased server uptime, 100% availability and resolving issues before Quality of Service is impaired.

Notifying support groups if there is a server failure or loss of connectivity, before issues develop into more serious problems.

### **The solution**

Our Proactive IT solutions provide our clients the power to reduce their day-to-day support running costs, freeing up IT budget and resources and creating peace of mind.

We can implement a Proactive Monitoring solution to protect the vital components of your IT network infrastructure, enabling you to reduce costs and allowing your end users' IT systems to run more smoothly.

We have the expertise and the solutions to manage your infrastructure's health and performance 24/7, and the ability to identify and prevent potential problems before they occur.



**Healthcare Computing**  
Your trusted NHS IT partner

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[healthcarecomputing.co.uk](http://healthcarecomputing.co.uk)

## Benefits:

- ✓ 24/7 monitoring
- ✓ Increases uptime and availability
- ✓ Notifies key support groups
- ✓ Resolves issues before quality of service is impaired



## Features:

- ✓ Health Monitoring
- ✓ Event Management
- ✓ Prefailure Detection
- ✓ Threshold Management
- ✓ Performance Management
- ✓ Uninterruptible Power Supply (UPS)
- ✓ Automatic Server Recovery (ASR&R)
- ✓ RAID Management



Healthcare Computing is a specialist provider of NHS IT Infrastructure and Support services, supporting NHS organisations to improve digital maturity and patient care.

With over 20 years' experience of NHS IT we work in partnership with our customers providing specialist NHS IT Services and Solutions to GP practices, CCGs, CSUs & local health economies.

## Find out how Healthcare Computing can make a positive difference to you?

Visit [healthcarecomputing.co.uk](http://healthcarecomputing.co.uk) for further information or call **0845 0346344** to speak to one of our team members.